

Stradbroke Broadband Survey

76

Responses

06:54

Average time to complete

Closed

Status



Ideas

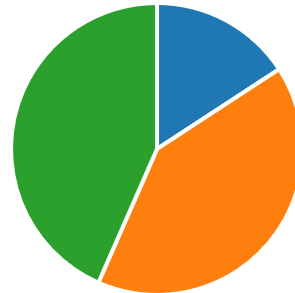
1. What is your current internet speed?

● Not sure, really slow...	12
● Less than 20 Mbps	28
● 20 Mbps to 29 Mbps	14
● 30 Mbps to 80 Mbps	18
● Over 80 Mbps	4



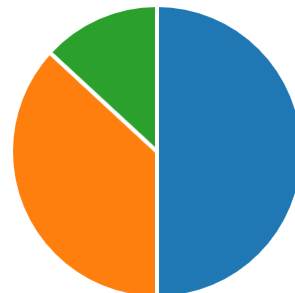
2. How does your household use the internet at home?

● My household is a light user. (...)	12
● My household is a medium us...	31
● My household is a high user (...)	33



3. Do you ever experience reliability issues with your internet connection?

● Often	38
● Sometimes	28
● Never	10



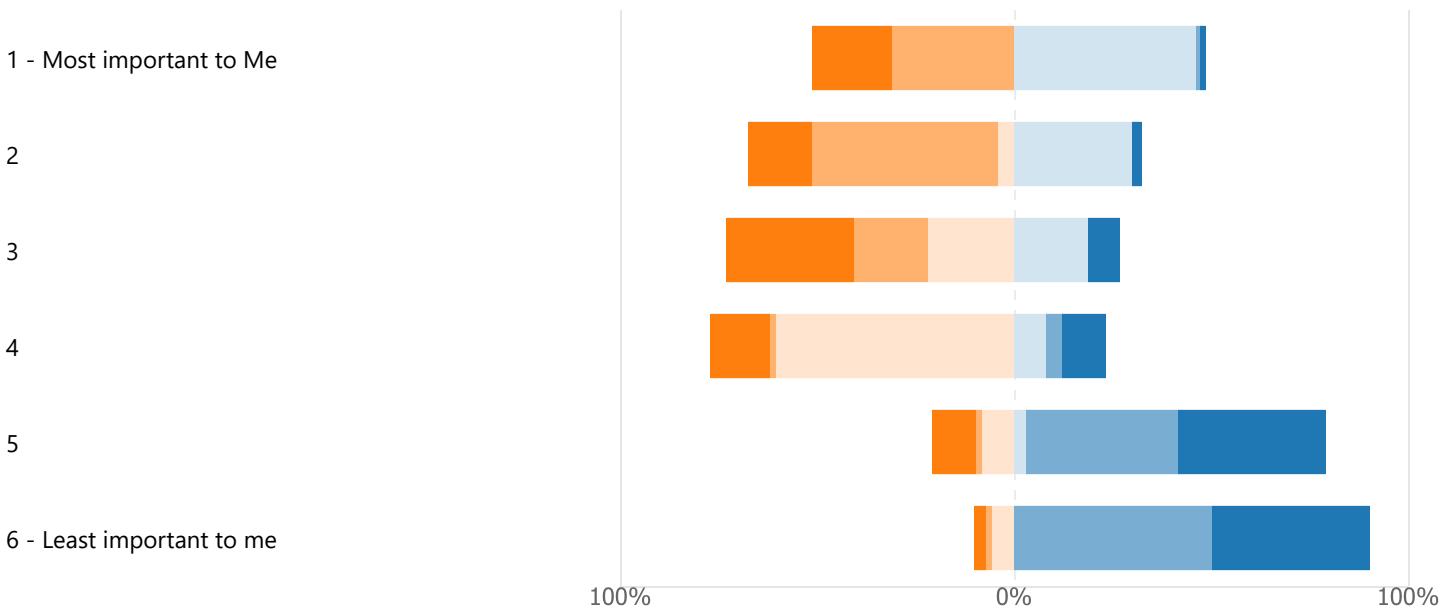
4. In a perfect world, which internet connection do you think would be most useful for your household?

- Standard – (10 Mbps) : Broadb... 3
- Superfast – (from 30 Mbps) : B... 29
- Ultrafast – (in excess of 100 M... 33
- Gigabit – (1000 Mbps) : A hou... 11



5. Please rank the following service characteristics in order of importance?

- Price
- Speed
- Customer Service
- Reliability
- Brand
- Bundled Services (Internet, Phone & Cable TV)



6. Thinking about how much you currently pay for your broadband service, how much would you be prepared to pay for a *reliable and very fast* Internet service?

- Up to £20 a month 9
- £20 - £30 a month 37
- £30 - £40 a month 13
- Over £40 a month 15



7. To help us understand which solutions are most beneficial can you tell us which street you live on? (This is optional, but will really help in evaluating different connection options)

70
Responses

Latest Responses

"Laxfield Road"

"Westhall"

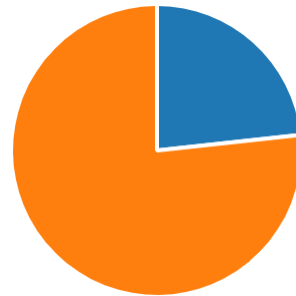
"New street"

8. If you would like us to keep you up to date about broadband in Stradbroke please enter your email address below

47
Responses

9. Would you like to know more about joining the Stradbroke Broadband Working Group?

● Yes 17
● No 56



10. Any further comments?

28
Responses

Latest Responses

"Our immediate neighbours have a working, superfast (may be ultra..."